

REINVENT YOUR WORKPLACE

OUR SOFTWARE PRODUCTS DRIVE DIGITAL TRANSFORMATION



OmniDocs

Enterprise Content Management

- ▶ Document Management
- ▶ Image Processing & Capture
- ▶ Data Extraction
- ▶ Records Management System



OmniFlow iBPS

Business Process and Case Management

- ▶ Collaborative Process Modeling
- ▶ Process Insights
- ▶ Process Orchestration Engine
- ▶ Dynamic Case Management



OmniOMS

Customer Communication Management

- ▶ Communication Designer
- ▶ Communication Generation
- ▶ Communication Distribution
- ▶ Communication Monitoring

AT THE HEART OF DIGITAL TRANSFORMATION LIES THE STORY OF HOW WE ARE REINVENTING THE WORKPLACES.



Digital Sensing



RPA



Enterprise Mobility



Analytics



Cloud

RECOGNIZED BY INDUSTRY ANALYSTS

A **“CHALLENGER”** in **Gartner Magic Quadrant** for Content Services Platforms, 2018, 25 October 2018, Karen Hobert et al

“A LEADER” in “Cloud - Based Dynamic Case Management”
Forrester Wave™ Report, Q1 2018

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INDUSTRY SPECIFIC SOLUTIONS

Banking



- ▶ Origination & On-Boarding
- ▶ Retail & Commercial Lending
- ▶ FATCA & CRS Compliance
- ▶ Wealth Management
- ▶ Trade Finance & Payment Systems

Government



- ▶ Correspondence Management
- ▶ Agenda Management
- ▶ Citizen Centric Services
- ▶ Office Automation
- ▶ Grants Management

Shared Services



- ▶ Procure -to -Pay & Accounts Payable
- ▶ Order -to -Cash & Accounts Receivable
- ▶ HR - Hire to Retire
- ▶ PO & Requisitions
- ▶ General Ledger

Insurance



- ▶ Customer Acquisition & Policy Issuance
- ▶ Policy Owner Servicing
- ▶ Claims Management
- ▶ Service Request Management
- ▶ FNOL

Healthcare



- ▶ Member Enrollment
- ▶ Provider Contract Management
- ▶ Claims
- ▶ Complaint Tracking & Grievance Management

Telecom



- ▶ Bill Presentment
- ▶ Duplicate Bill Generation
- ▶ Welcome Kits
- ▶ Web Presentment
- ▶ Appeals & Grievances
- ▶ Corporate Contracts

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“As part of our customer-centric business approach, we continually focus on our Digital strategies and Newgen has been the perfect partner for us in this Digital Transformation. Its robust BPM & ECM platform & agile implementation helped us smoothly transition our loan origination & credit card processes to an automated environment. And thus, has helped us in achieving our endeavours of giving best of the class services to our customers. ”

**Dr. Tariq Taha,
Chief Information & Transformation Officer, Bank Dhofar**

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AWARDS AND ACCOLADES

Dun & Bradstreet RBL Bank SME Business Excellence Awards 2018

Winner in the “Business Excellence for IT & IT Enabled Services” sector at the Dun & Bradstreet - RBL Bank SME Business Excellence Awards 2018.

The Asia Pacific Stevie Awards 2018

Gold Stevie winner for 'The Asia Pacific Stevie Awards 2018' under the category – Innovative Use of Technology in Customer Service” in Financial Services Industries.

Bank Muscat, Sultanate of Oman

Winner of The Asian Banker Award for “Best Retail Payment Initiative, Application or Programme in the Middle East”, 2018 for automating financial processes, including outward remittance, standing orders, speed transfers overseas and inward enquiries using Newgen’s solutions

Newgen Software Technology Ltd.

Winner for Express IT Awards 2017 – The Financial Express for the category of “IT Innovation Awards - MSME” Award for their innovation in the field of Robotic Process Automation (RPA).

National Industrial Credit Bank, Kenya

Winner of The Asian Banker Award for “Best Branch Automation Project”, 2017 for automating processes such as Loan Automation, Asset Finance, Credit Card, Business Banking, Personal Banking etc. by deploying Newgen’s BPM Suite

FEW OF OUR ESTEEMED CUSTOMERS



AT A GLANCE

- Incorporated in June 1992
- 520+* Active Customers
- 60+* Countries
- 250+* R&D Employees
- 270+* Employees in Sales & Marketing
- 300+* Channel Partners
- 20.0%* YoY Growth
- 37* Patents
- 2600+* Employees

WHO WE ARE

Newgen Software Technologies Limited (listed on National Stock Exchanges [Script code: NEWGEN] and BSE [Script code: 540900]), is a provider of Business Process Management (BPM), Enterprise Content Management (ECM) and Customer Communication Management (CCM) platforms with large, mission-critical solutions deployed at world's leading Banks, Insurance firms, Healthcare Organizations, Governments, BPO's & Telecom Companies.

CORPORATE SOCIAL RESPONSIBILITY

At Newgen, reaching out to less privileged communities is not merely a practice, but an intrinsic part of our DNA. Some of the initiatives we have taken under our CSR program are:

- **Newgen Digital Discovery Paathshala:** This program is specially designed to develop e-learning skills amongst students and to impart knowledge in schools through web-based technology. Newgen has adopted a Government Girls school and conducts sessions with 6th, 7th and 8th grade students, covering 1400+ students per week.
- **SOS Village:** Newgen has adopted six families at the SOS Childrens in Faridabad and Bhopal.
- **"I am" Sessions:** Newgen conducts monthly personality development sessions for less privileged children from SOS Youth Hostel and Sadbhavna Trust. Special scholarships have been awarded to the deserving ones to complete their graduation from leading colleges.
- **Akshaya Patra Foundation:** Partnered for providing mid-day meals to 1000+ children.

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